

## **Queensland Road Residents Association Meeting Meeting Agenda – 8 February 2017**

### Attendees

### Apologies

Rebecca Anderson  
Alex Fisher  
David Gritzman  
Rhys Morgan  
Anna Morkowska

## **Arsenal**

Issue of noise from the Astro Pitches continues. Keir carried out a sound check and said the building is sound proofed. However the noise is still unacceptable and discussions continue with Arsenal.

We have heard from Arsenal who are unable to attend the meeting as John Beattie is not working due to a bereavement.

However The Board have now approved the works for the soundproofing at the Arsenal Hub. Due to lead times for materials we hope to start this work early to mid-March and it will take around 3 -4 weeks to complete. We will be in touch nearer the installation date to arrange suitable working times as there will be some noise involved in the installation and we want to keep any disruption to a minimum for our local residents.

Dan Kfoury has requested to know what works are being completed, and what the scope of soundproofing will be. Suggestion that the RA requests further detail of the works from John Beattie before the undertaking begins. This will avoid a situation where the works have been completed only to reveal that it does not cover the full scope. For example it would be a problem if they sorted out the issues on the eastern side and not the western side.

## **Engagement**

### **1. Online Presence**

**Facebook** – RA profile account set up

Admin for the group confirmed as: Viv Buffard, Alex Fisher, Nora McGregor and Natalie Tuckwell

**Website** – has been launched

Lizzie is the main admin – could we have another volunteer to manage?

Not all people have facebook – can we put the toilet video on to the website – does anyone know HOW?

**Mailchimp** – has been launched – 11 subscribers to date – ask Newlon to send minutes for this meeting and March?

**Notice Boards** – Lizzie to Print out signage

Reps for the boards are:

No1 – Natalie Tuckwell & Vanessa Bassan

No3 – Alex Fisher

No34 – Karshan Moodley

Does anybody want additional content to being included / topics to be provided on the website / notice boards?

### **2. RA social event**

The RA wants to engage more, accumulate more General Committee Members who attend meetings and help implement initiatives.

The RA also wants residents involved with their work as a community and it is felt a social event may help. This has been advertised on the website and will be discussed in more detail at the next meeting.

### **3. Garden Project (1 & 3 only)**

The consultation is now underway through the website and volunteers / objections can be voiced to [Queenslandroadresidents@gmail.com](mailto:Queenslandroadresidents@gmail.com)

There have been a number of respondents through the website, facebook and the notice boards

VB to update on the water situation if possible.

### **Neighbourhood Watch**

VB to update on meeting with coordinator of Highbury Stadium Apartments and feedback.

We need to put the posters up to advertise the new stickers.

David G is going to take on the task of looking further into the Neighbourhood Watch scheme. He has started to draft a 'mission statement' so that we can actually lay out what we hope the NHW can achieve.

DG to provide more of an update on 8 March.

We will also look to engage with the Coop on the scheme and to put posters up in the Co-op.

### **Antisocial Behaviour**

Alex and Karshan attended the last Highbury West Ward Meeting and they advised that it was reported that Newlon has been told by the council to improve their control of ASB.

The RA would like Newlon to engage with Neighbourhood Watch and discuss how we can engage better on this issue and link up the initiatives. This is to be discussed in detail when Newlon attend our meeting.

We have been provided with Stats on ASB from Highbury West Ward – print outs available for us to review.

No response from Newlon on engagement for this to date. Perhaps to include as a topic for discussion at the next meeting

Update from Rhys Morgan offered about cost of a Patrol if possible.

### **Service Charge**

Update to be provided from the SC Working Group.

Rebecca and Rhys are going to email the Working Group with the plan over the weekend. If anyone else would like to be involved please volunteer!

### **Islington Council**

Car parking update from Natalie – Natalie has sent results of her survey to the council. The request is for Loading bays only.

There has been a query from a resident who would like to know more about the survey. Perhaps need to word a blanket response for the minutes / website / Facebook etc

It was noted that you can buy visitor parking badges for the road from the council so residents or visitors **can** park if necessary.

## **Newlon**

Newlon are really impressed with our work to date – particularly the communications procedure and the website. They would like us to help other RAs and would also like us to write in their newsletter. Thanks to all who have helped on all initiatives.

Newlon have agreed to meet at our March Meeting. Please note this will only be for General Committee Members who have attended meetings to date.

Newlon will arrive at 18.30 but given that the meeting shouldn't start til 7ish suggest a walk around the buildings with the committee?

Suggested Agenda (tbc in this meeting)

1. Walk around buildings with the Chair / Vice Chair / Secretary / Treasurer
2. Details of initiatives we are working on to date?
3. Anti social behaviour
4. Neighbourhood Watch – support
5. Communal gardening
6. Social Event
7. Highlighting the issue of the pane glass at 1 Queensland road – planning application to change design?
8. Highlighting common defects in flats – so Newlon can provide blanket advice - Leaking toilets – Most toilets have this problem in 1 & 3 Queensland Road. There is a build up of limescale in the valve for the flush which means water continuously flows into the bowl. The valve requires replacement to avoid increased water bills. There is a video on the facebook group and details to be put on the RA website to raise awareness.
9. Highlighting that new residents do not have good knowledge of CHP / how the buildings work
10. Eon – Many households have been hit by higher bills as Eon put them on the wrong tariff. However, these additional charges have been found to be incorrect. Vivian to email Newlon the full details. The RA would like Newlon to communicate details to all residents as some households have been hit by bills in excess of £500 which will cause considerable worry.
11. Support – car parking

**Other**  
**Highbury Ward Partnership**  
**Co-Op**

**AOB**

## **Next Meeting**

The March Meeting is 8 March. Newlon will attend.